



MAKING COMMUNITY LIFE EASIER

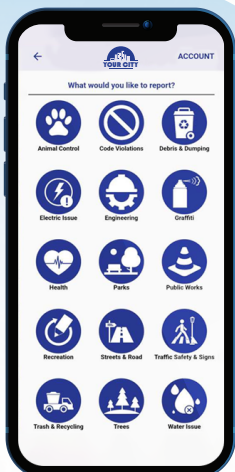
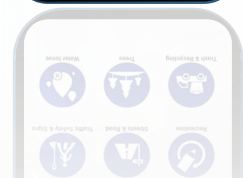
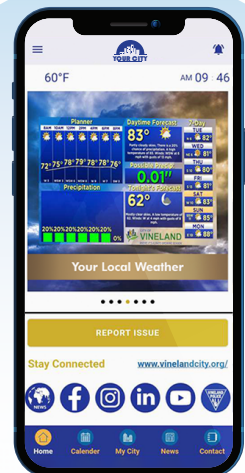
Civita App helps cities of all sizes improve community engagement. It connects various information related to services, resources, and activities that the city has in multiple systems on one intuitive, easy-to-use solution.

Civita App is customizable and can be branded with your city's logo. It can also incorporate a look and feel that conveys best what your city represents.

Our features include 311-issue reporting, city news and social media feeds, event calendars, business directories, bill payment and information on parks and other city facilities.

THE CIVITA APP COMMUNITY ENGAGEMENT PLATFORM INCLUDES:

- **Mobile App for the Residents**
- **Cloud Work Order and Management system**
- **Mobile App for City staff to update, review and manage Issues.**
- **Website link for reporting issues**

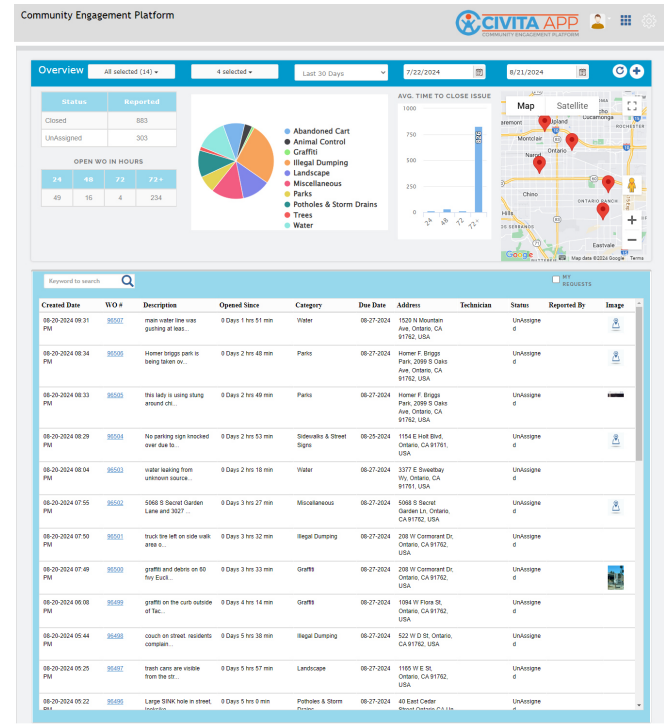


SIGNIFICANTLY INCREASES COMMUNITY ENGAGEMENT

- **Shares important and valuable city information.**
- **Shares community events and activities.**
- **Helps citizens to explore the city.**
- **Enhances visitor experience at key city venues and locations.**
- **Provides an easy way for citizens to report issues.**
- **Gives citizens all of this on their phones, as they move in and around the city**

FEATURES & BENEFITS

- **Increase Community Engagement:**
- **100% Customizable**
- **311 / CRM: Issue Reporting**
- **Third-Party Integration: ESRI, Cityworks, Tyler, and more.**
- **Make it easy to allow the community to find the Information they need.**
- **Share information about Parks & Recreation, Local Landmarks, Arts & Culture, Libraries & More**
- **Embedded News & Social Media information.**
- **Integrate our Calendar information for easy access.**
- **Send Push Notifications**
- **Location based Geo Tags and Alerts.**
- **Seamless API Connectivity with Your Existing Systems**
- **GIS integrations.**
- **Receive Feedback from the Community.**
- **Manage service requests in real time with Civita's backend work order management system — assign, track, and resolve issues effortlessly**
- **Equip field teams with the Civita Field Service App to update task statuses, upload photos, and complete work orders directly from their mobile devices.**



ADDITIONAL FEATURES:



MULTILINGUAL



GEOFENCING



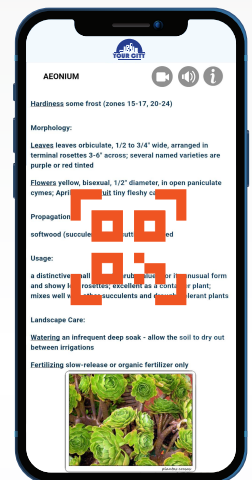
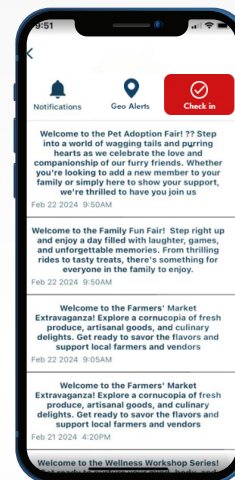
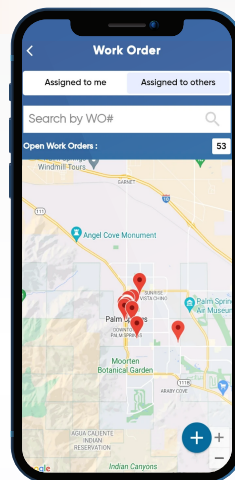
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OPTIONAL CHATBOT



QR CODE INTEGRATION



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